



**DEEN DAYAL UPADHYAYA GORAKHPUR
UNIVERSITY GORAKHPUR, INDIA**

University Help and Support Centre (UHSC)



Information brochure

DDU GORAKHPUR UNIVERSITY

ABOUT THE UNIVERSITY

Deen Dayal Upadhyaya Gorakhpur University, established in 1957 by the Uttar Pradesh State Universities Act, in its long eventful journey has constantly striven to live up to its motto, "आ नो भद्राः क्रतवो यन्तु विश्वतः" (Let noble thoughts come to me from all directions) by assimilating diverse ideas, people and beliefs into its academic life.

DDU GU



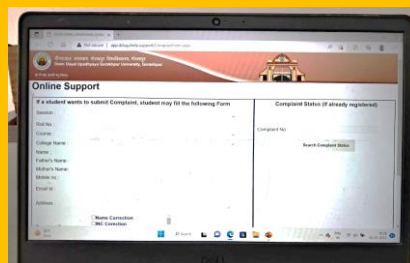
Administrative Block



ITC Cell



UHSC



DDU GORAKHPUR UNIVERSITY

Administration

Prof. Rajesh Singh
Vice Chancellor
Email: vc@ddugu.ac.in

Prof. Ajay Singh
Director Students' Welfare
Email: dsw@ddugu.ac.in

Shri Visheshwar Prasad
Registrar
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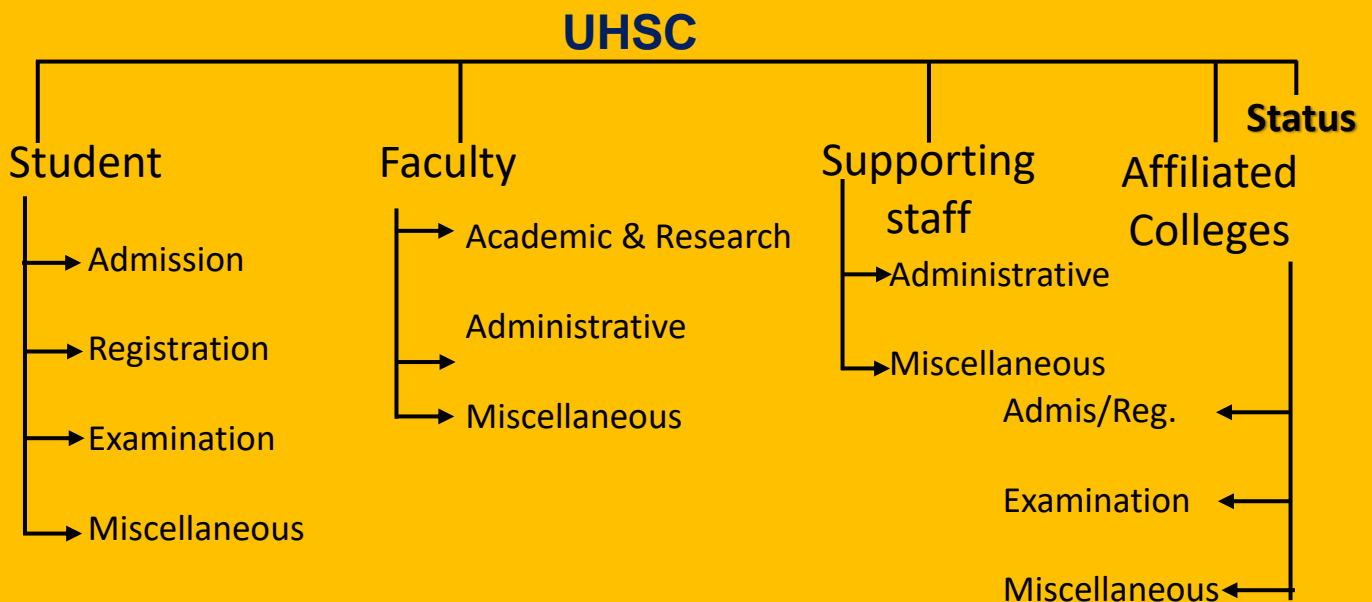
Dr. Mahendra Pratap Singh
Coordinator, UHSC
Email: uhsc@ddugu.ac.in

About the University Help and Support Centre (UHSC):

The Centre is a single window system for online registering students, faculty, faculty, and other staff queries, grievances, complaints, and suggestions. Presently such assistance through e-mail is available 24x7 with the facility of uploading files. The “University Help and Support Centre (UHSC)” is a major achievement as it is bound to make the University administration more effective and transparent and help establish a hassle-free climate for students, faculty members, employees, and so on and so forth. D.D.U. Gorakhpur University Help and Support centre aims at resolving issues and problems that students, faculty, and staff face due to communication gap and ignorance at the click of a button where physical appearance will not be required & work will be executed in a paperless manner.

How this system works?

Login to University website www.ddugu.ac.in and click on UHSC and following pathway will be displayed and student/faculty/staff/affiliated college select the appropriate option:



It is expected that after submission of your of your query/request/complaint/issue, you will get a ticket number with receipt. Your complaint will be processed and it is expected that it will be resolved in one week, if not, then email UHSC and request reason for delay as well as expected time to re-address the issue.

You can track the progress of your request/complain on the same portal by clicking on ‘status” button.

Further, you can also visit in person to UHSC where six counters are dedicatedly working 10 AM to 5 PM every working day and you can also inform about your request/complaint. Make sure that at the time of your visit to the UHSC, you must carry ticket number that is provided at the time of submission of request/complaint, for inquiry. Do not visit the centre with out ticket number.

Email: uhsc@ddugu.ac.in

Phone No. 0551-2201577

Important contacts of the UHSC

Dr. Mahendra P. Singh
Coordinator

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Dr. Kusum Rawat
Member

Email: kusum.ele@ddugu.ac.in

Dr. Vandana Ahirwar
Member

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